

STACI LAPINE

Business Manager, Marketing & Customer Service Specialist

2100 112TH ST. S. K3

Tacoma, WA 98444

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PROFESSIONAL OBJECTIVE:

I am a qualified candidate seeking a progressive career in marketing, sales, sales management, or business management.

Possess excellent communication skills, respected and necessary for customer service. Attributes gained through advancing positions I am highly adaptable, computer literate, and valued for my social skills. A businesswoman with managerial, marketing, and excellent customer service attributes. I value dedication, profit building, and professionalism.

EDUCATION

Columbia Basin Alternative High School

Graduate - 1991

Valedictorian, GPA 4.0

Business Education Diversified Occupations

Newspaper staff-Editor Word-processing

MESA (Math, Engineering, and Science Achievements)

EXPERIENCE:

The Lowes Store 2008/2009

Kent, WA 98032

Horticulture Consultant

Live Nursery and Landscape Specialist

Retail consultant aiding customers with horticultural advice, organizing and planning the best use of live planting techniques. Long and short term scheduling, shipping and receiving logistics. Customer satisfaction, a job well done marketing quality products is my goal.

Cabala's 2007/2008

Lacey, WA 98503

Fire Arms Department/Sales

A knowledgeable salesperson of firearms technology and firearm safety. My position involved increasing sales, communicating with the FBI on (NICS), National Instant Background Check Services, and providing technical expertise of ammunition, gun safety, and the proper application thereof.

Resource Plus, INC. 2006/2008
Jacksonville, Fla.
Associate Floral Arranger, Garden Specialist. Excellent customer service, shipping and receiving, inventory control, display/show room layout, and competent salesperson.

Valley Junction 2004 / 2006
Challis, ID
Store Manager
Building a quality business atmosphere by example. Staffing; personnel, cash flow, and increasing sales.
Daily duties included Accounts payable, and receivable.

Evening Star Inn 2001 / 2004
Waldport, OR
Front Desk Manager
Daily auditing, deposits, account management, reservations, banquet preparations, marketing.

Performance Radiator 1999 / 2001
Tacoma, WA
Parts manager, delivery driver, ordering, shipping and customer service.

Online TV/VCR Repair 1998 / 2001
Tacoma, WA
Shop Manager
Help Desk troubleshooter, and repair. Trusted with accounts, and daily deposits of revenue.

HOBBIES/ INTERESTS

Continuing Education - Fall Semester 2010
Active in environmentally responsible activities
Participation / education search and rescue
Hunting, fishing, camping, rock climbing, land and water sports